



APPLIED VOICE INPUT/OUTPUT SOCIETY



AVIOS

Inaugural Australian Meeting
December 3rd 2007



We only have one aim!

The improvement of speech in everyday use



AVIOS is a not-for-profit professional membership organization

It was founded in 1981

The Annual Conference is March 10 – 12

In San Diego California



Committee

- President - Alan Knipe
- VP - Kirsty McCarthy
- Secretary – Dr Liz Bednall
- Member - Philip Sein
- Member - Laurence Cavedon
- Honorary Member – ATO to nominate



- When the first Telephone systems were automated subscribers complained how unfriendly they were
- It was so difficult to remember to dial 25 instead of asking the operator for Jenny Smith
- *The first auto voice systems were hated!*



AVIOS Encourages

- *Improving* existing systems
- Better designs
- Ongoing research
- Successful transactions
- Positive user experience for all
- Standards approach to design
- *AVIOS helps keep* jobs in the country



Where can AVIOS help?

- Help establish a set of design guidelines
- Build standards to ensure success of applications
- We want Government and business to get better results
- We want to help drive innovative solutions with speech
- Setup Australia's only vendor independent speech forum
- Maintain and educate on world's best practice



Where can AVIOS help?

- Rate customer deployments and offer Awards for excellence
- Rate vendor results and offer Awards for excellence
- We want to provide a technical forum to assist designers and developers with the differences they have to cope with in Asia Pacific



Thank you

Questions