

Close your Household account/ remove a member



You can use this form to:

- close your Household account. We'll divide the Avios evenly between members unless you request otherwise
- remove a member from your Household account without closing it. They receive an equal share of the Avios at the time of this removal, unless you request otherwise

Please tick the appropriate box to tell us what you'd like to do:

Close Household account

Remove member

Please note, a Household account must include two or more members. A Household account is automatically closed if less than two members remain.

1. Fill in all sections in **FULL**

2. Make sure each member signs under their membership number

3. Send to: Customer Accounts, PO Box 90, Birchwood, Warrington, WA3 7WE or email to help@avios.com

Household account details

Account number	308147	Account name	
Address 1			
Address 2			
Address 3			
Address 4			
Town			
County		Postcode	
Telephone number			
Email			

Please ask every member currently on your household account to add their membership details and signature below

Surname		Tick here to remove member	<input type="checkbox"/>
Forename			
Membership number	308147	Date of birth	
Share of Avios			
Signature			
Surname		Tick here to remove member	<input type="checkbox"/>
Forename			
Membership number	308147	Date of birth	
Share of Avios			
Signature			
Surname		Tick here to remove member	<input type="checkbox"/>
Forename			
Membership number	308147	Date of birth	
Share of Avios			
Signature			
Surname		Tick here to remove member	<input type="checkbox"/>
Forename			
Membership number	308147	Date of birth	
Share of Avios			
Signature			

Please refer to Household account terms and conditions overleaf.

Close your Household account/ remove a member - continued



Members' details Please ask all members you wish to remove from your Household account to add their details and signatures below

Surname	<input type="text"/>	Tick here to remove member	<input type="checkbox"/>
Forename	<input type="text"/>		
Membership number	308147 <input type="text"/>	Date of birth	<input type="text"/>
Share of Avios	<input type="text"/>		
Signature	<input type="text"/>		
Surname	<input type="text"/>	Tick here to remove member	<input type="checkbox"/>
Forename	<input type="text"/>		
Membership number	308147 <input type="text"/>	Date of birth	<input type="text"/>
Share of Avios	<input type="text"/>		
Signature	<input type="text"/>		
Surname	<input type="text"/>	Tick here to remove member	<input type="checkbox"/>
Forename	<input type="text"/>		
Membership number	308147 <input type="text"/>	Date of birth	<input type="text"/>
Share of Avios	<input type="text"/>		
Signature	<input type="text"/>		
Surname	<input type="text"/>	Tick here to remove member	<input type="checkbox"/>
Forename	<input type="text"/>		
Membership number	308147 <input type="text"/>	Date of birth	<input type="text"/>
Share of Avios	<input type="text"/>		
Signature	<input type="text"/>		

Household accounts Terms and Conditions

1. By ticking the Terms and Conditions box online or by signing the Household account application form you agree to be bound by the Avios Terms and Conditions and the additional Terms and Conditions detailed below. **2.** All members of the Household account must reside at the same address in the UK, Isle of Man or the Channel Islands. **3.** Members must provide one e-mail address and telephone number for all correspondence related to the Household account. **4.** All Avios on the individual accounts and any further Avios earned will be pooled into one account. **5.** Members of the joint account may use the Avios without gaining consent from the other members. **6.** Documentation, including ticket and itinerary information on any confirmed bookings, will be addressed to the Household account name. **7.** E-tickets and electronic itinerary confirmation documents will be sent to the household email address. **8.** Communications will be sent to the Household account or individuals as appropriate. **9.** The Household account may be closed, a member of the Household account removed or additional members added to the Household account by completing the 'Household account closure/remove a member' and 'add a member' forms that can be found online at: www.avios.com/account/householdaccounts.do. All members of the Household account must sign the form before sending to Avios, Customer Accounts, PO Box 90, Birchwood, Warrington, WA3 7WE. **10.** If a member of the Household account decides to revert back to an individual account, the Avios will be distributed evenly among all parties of the Household account unless agreed otherwise by all parties. A 'remove members' form must be completed by the individual wishing to leave the account, or all members of the Household account, if the Avios are not being distributed evenly. **11.** Household accounts completed online are available for use straight away. **12.** For Household accounts completed via our Customer Contact Centre please allow 7 working days from receipt of the form.

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